

If you have tried to work with the [U.S. Citizenship and Immigration Services](#) and have had problems, we might be able to help you. Please use

[Contact Me](#)

to write to us.

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## **How Do I Renew My Green Card?**

If your card has not expired, you need to complete [Form I-90](#) and take the completed form along with two pictures and the applicable filing fee to an Application Support Center. The closest one in our Congressional District is located at 88 S. Route 59, Suite 124, Naperville, IL 60540-0962. This office is open Tuesday through Saturday from 8 a.m. to 4 p.m. and no appointment is necessary.

If your card has expired, been lost or stolen, you need to complete [Form I-90](#) and hand deliver it to the BCIS Office at 10 W. Jackson Boulevard, Chicago, IL, any Monday through Thursday from 7:30 a.m. to 2 p.m. No appointment is necessary. The first 600 individuals are served each day.

## **How Do I Let BCIS Know If I Have Moved?**

If you have an application or petition pending with Immigration, you should send a letter to the office handling the matter and give them your old address and new address and attach a copy of your receipt for having filed those documents with that particular office.

If you have nothing pending with Immigration and you have moved, it is necessary that you

complete [Form AR-11](#) .

### **I recently filed for Naturalization or a Green Card with the BCIS. How long will that take?**

If you would like the Congressman to inquire about the status of your Naturalization or Green Card, fill out a [Privacy Release Form](#) .

*The BCIS will only allow us to check the status of your application/petition if you give us your consent by filling out the privacy form.*

### **I need a form from the BCIS, but the local office won't give me one. How do I get an BCIS form?**

Forms are available for download from the BCIS web site.

You can request forms be mailed to you on the [U.S. Citizenship and Immigration Services](#) , or by calling 1-800-870-FORM (3676).

### **I've tried calling the BCIS to ask a simple question, but can't get through. How do you call the BCIS?**

You can also try the BCIS toll-free number for general questions: 1-800-375-5283.

### **How Do I Become a US Citizen?**

Visit the INS website for information about [U.S. Citizenship and Immigration Services - Naturalization](#) . Also, you can download a "[Guide to Naturalization](#)" . This 45-page booklet answers most questions you may have regarding citizenship. You must have Adobe Acrobat to access it.

You can now [download software](#) from the BCIS website that will allow you to complete your naturalization form on your personal computer, then print a special bar-coded application that greatly improves the accuracy and speed of the data input by INS staff.

If you prefer, you can also call 1-800-870-3676 and request form N-400, the Naturalization application, or download it from the [U.S. Citizenship and Immigration Services](#) .

### Business and Immigration

The [U.S. Citizenship and Immigration Services](#) contains a lot of information related to hiring people who live outside of the U.S. Refer to the [USCIS's H-1B Frequently Asked Questions Page](#) for answers on all your questions regarding hiring employees outside of the U.S.